



Volunteer and Outreach Manager (AmeriCorps)

FRIEDENS FOOD PANTRIES

Last Updated: 05/5/2020

Mission and Purpose

A network of food pantries building communities of peace to nourish the body, mind, and soul.

As the largest food pantry network in Milwaukee, Friedens Food Pantries is a stabilizing force in our neighborhoods. Since 1978, we have used a community-centered approach, accepting the responsibility of honoring individual choice by providing a variety of fresh and nutritious food options and connecting our community members to other support services. Friedens addresses the emergency food needs in Milwaukee neighborhoods with a high population of low-income households that commonly suffer from food insecurity. We partner closely with StreetLife Communities, which is an organization dedicated to providing outreach and support to individuals experiencing homelessness.

At Friedens volunteers are the lifeblood of the pantry - we couldn't serve our community without them. The Volunteer and Outreach Manager AmeriCorps Position allows an individual the opportunity to grow in experience, knowledge, and job skills while managing Friedens' crucial volunteer workforce and engaging directly with pantry shoppers.

The ideal candidate is adept at building and maintaining trust-based relationships, engaging stakeholders and applying an equity lens towards transforming lives and communities. As such, we strongly encourage applications from candidates who foster and promote the values of diversity and inclusion.

Work Type: Full Time (100%), Hybrid Virtual/In-Person

Term: September 2021-August 2022

Overview:

- One-Year Paid Internship Program through AmeriCorps Wisconsin which reports to the Operations Manager of Friedens Food Pantries
- Upon successful completion of service year, the individual is eligible for a \$6,345 educational award that can be utilized to go back to school, pay off qualified student loans and/or several other specified uses
- Make a lasting positive impact by supporting community health work
- Receive ongoing professional skills training throughout the year to build your resume
- Earn a bi-weekly allowance of \$580



- No-cost health, vision and dental insurance
- Low- to no-cost child care assistance
- Ten paid holidays are observed for all staff: New Year's Day, Dr. Martin Luther King, Jr. Day, Memorial Day, Juneteenth, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve, Christmas Day, New Year's Eve

Essential Duties and Responsibilities:

1. Help realize our mission of building ladders of peace, hope, and dignity with our community
2. Assist with the clean, safe, and efficient day-to-day operation of the Food Pantry network, including some Saturday mornings
3. Manage volunteer workforce which includes:
 - a. Recruiting and building relationships with volunteer streams, providing volunteer orientation (daily) and ongoing training, supervising volunteers, creating volunteer handbooks and other materials, updating website content, and coordinating social media
4. Engage directly with pantry visitors to assist them in resource navigation and involve them in programs at the pantry sites.
5. Assist with Site Management of our network of food pantries, as needed
 - a. Oversee intake procedures and assure that the clients' information is recorded into our client database in a timely manner
 - b. Oversee data entry and filing including client intake and volunteer information
6. Pack food pantry orders and stock shelves as needed
7. Implement food pantry policies and procedures as directed
8. Assist with other pantries day to day operations as needed
9. Assist Executive Director and Operations Manager with other duties as requested

Required Knowledge, Skills and Abilities:

- Affinity with the overall mission of Friedens Food Pantries
- Valid Wisconsin driver's license and good driving record
- High School Diploma or GED
- Commitment to helping clients meet their nutritional needs
- Excellent communication skills- listening, speaking, and writing
- Ability to relate comfortably with people who work at our pantries and use our services
- Skilled in use of Microsoft Office applications and email
- Willingness to learn, adapt, and grow

Working Conditions

- Work Location: open office workspace with active team atmosphere.
- Physical Requirements: lifting 50 pounds or less, moving boxes or packages of food, loading/unloading a van, pushing a dolly, climbing stairs
- Equipment Used: computer, printer/copier, tablets, electric pallet jack



To apply for this position, please send your resume or CV with a cover letter to:
jobs@FriedensPantry.org